# Healthwatch County Durham

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The Colin Rowell Suite

### Annual Report 2023 - 2024

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BISHOP AUCKLAND A.F.C

### 2023 – 2024 Highlights Increasing our reach into the community

Mental Health





Autistic Individuals, Farming Communities, Veterans, Refugees, LGBTQ+, Individuals & families living in poverty





### 2023 – 2024 Highlights Our impact



Enter & View programme

• 8 visits completed – GP practices

Reports and recommendations on:

- Hospital Discharge
- GP access for the d/Deaf community

Increased collaborative working with:

- NHS Trusts, Public Health, VCSE sector
- The NENC region & the Healthwatch Network

### 2024 – 2025 priority areas

- Pharmacy First
- Maternity services
- Mental Health
- Patient Transport



## 2024 – 2025 priority areas

- Farming communities
- Substance misuse
- Youth engagement
- ICB funded work





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